

# Emergency Programs

Updated: 09.03.2026

## EMERGENCY FUNDS AND FOOD

### ADRA Community Pantry Townsville

127 Francis St West End 0401 945 937  
Fri 7:00am - 10:30am

Townsville Community Pantry. Food available on Fridays for concession & health card holders.

### Townsville Central City Mission - Uniting Church

73 Wills St Townsville City  
**BY APPOINTMENT ONLY:** RING 4771 2584  
8:30am - 10:30am. During school term.  
Emergency Food Relief Parcels.

### Northreach Baptist Church

38 Canterbury Rd Kirwan 4723 2371  
Mon- Thurs 9:00am - 2:00PM,  
Sunday 9:30am & 5:30pm  
Provision of food parcels & Clothing

### North Townsville Community Hub (NOTCH)

52 Palm Dr Deeragun 4751 6511  
M,F,W, Fri 9:00am - 3:30pm, Th: 1.00pm to 7.30pm.  
Please phone first. Food Parcels.

### Salvation Army - Salvos Connect

49-61 Beck Dr Condon 07 3001 6288  
Mon, Tues & Thurs 9:30am - 11.30am  
Material assistance inc. food, fuel. Assistance must first be assessed via phone on 07 3001 6288 (Mon - Fri 9am - 4pm)

### St Vincent de Paul Society

Mon - Fri 9:00am - 12:30pm 1800 846 643  
Home visit or Support Centre visit dependent on suburb.  
Please phone first. Assistance with food, clothing, furniture  
NILS loans available.

### Althea Projects - Wee Care

9 First St Railway Estate 0427053663  
Tue-Wed 9am to 10.30am. Only by appointment  
Please text first. MUST include name, address, phone number, and number of children/adults in the household and a brief description of what has left you in hardship. If you are eligible for ERF you will be allocated a day and time to attend Wee Care to collect your food parcel or voucher.

### Althea Projects Community Hub - Drop in Centre

46-48 Morehead St South Townsville 4772 2339  
Mon and Wed 9:00am - 11:00am

Text **0427 053 664** between 9am and 11am on Monday or Wednesday. MUST include your name, address, phone number, and number of children/adults in the household. If eligible, you will be allocated a day and time to attend the Hub to collect.

### Upper Ross ERF Food Collective

1/43 Allambie Ln Rasmussen  
Mon & Wed 9:00am - 11:00am 4774 0144  
Text 0428 657 229

By appointment only - Residents of Condon, Rasmussen and Kelso only. Send text messages with name, address, phone number, number of children and adults in household. Must be a full-time resident of Upper Ross. Reply text will include details of assistance.

### Upper Ross Community GRO

1/43 Allambie Ln Rasmussen 4774 0144  
Mon - Fri 9:00am - 4:00pm  
Please phone first. Food assistance

### Garbutt Community GRO

4 Hugh St Garbutt 4779 7268  
Mon - Fri 9:00am - 4:00pm  
Please phone first. Food assistance from Oz Harvest on Wed fortnightly basis.

## CRISIS ACCOMMODATION

### Althea Projects - Wee Care

9 First St Railway Estate 4772 4499  
24 Hour Emergency and crisis accommodation and family support to children only 0-11 years.

### Flora House Women's Shelter

24 hours / 7days 4723 5611  
Yumba Meta Limited. Crisis accommodation for women experiencing domestic violence.

**FEAT (Family Emergency Accommodation Townsville)**

9 Carlton St Kirwan 4772 1450

Mon - Fri 9.00am - 4.30pm

Services for families who are homeless or at risk of homelessness. Information, advice and referral. Crisis, short and long term community housing.

**Homeless Persons Information** 1800 474 753

24/7 Phone access for information about housing, advice, support, practical assistance such as where to get meals, showers and clothing, health care and mental health Support.

**Iona House Young Women's Shelter**

Mon - Fri 8.30am - 4.30pm 0437 734 141

Provides crisis accommodation for young women 16-21 years who are homeless or at risk of becoming homeless. This service provides short term supported accommodation and through a strengths based, trauma informed case management model, teaches independence skills, and engages residents with study or work, while assisting them in to long term housing options.

**Iris Clay Hostel**

261-269 Sturt St Townsville City 3151 8720

24 hour service

Transient accommodation for people of First Nations background. Stays are limited to 3 months, no age limit but if under 18, will need a parent.

**St Vincent de Paul Maria House** 1800 846 643 (Option 3)

Mon - Fri 8:00am - 4:00pm

Short-term self contained accommodation for homeless women and women with children. Referrals are only accepted through other homeless services agencies.

**St Vincent de Paul Townsville Homeless Mens' Hostel**

10 Blackwood St Townsville 1800 846 643 (Option 3)

Mon - Fri 8:00am - 4:00pm

Centre for homeless men aged 18 yrs and over. Accommodation incl. breakfast, lunch and dinner - fee applies. Support in finding permanent accommodation.

**Palm Island Community Company Womens' Service**

Mango Ave Palm Island 4791 4010

Mon - Fri 9:00am - 5:00pm

Short term accommodation and support for women and children experiencing domestic violence on Palm Island (up to 2 weeks).

**Homelessness Service Hub - Red Cross**

266 Ross River Rd Aitkenvale 4795 2980

Mon - Fri 9:00am - 5:00pm

Supports vulnerable people who are experiencing, or at risk of homelessness, in Townsville. Facilitate access to sustainable accommodation and emergency relief by linking clients to a range of services in Townsville. Does not provide accommodation or food directly.

**Sharehouse Youth Programs Inc**

260 Ross River Rd Aitkenvale 4771 5346

Mon - Fri 9:00am - 4:00pm

Transitional and immediate accommodation for young people (16-25 years old) with accommodation options for singles, couples, young families and single parents. Mobile support available for young people who are homeless or at risk of homelessness to assist them to find or sustain long-term, sustainable accommodation.

**Specialist Homelessness Services (TAHS) Youth Shelter**

West End 4412 4140

Open 24 hours 0419 632 088 (AH)

Youth shelter 24hrs/7days. Temporary accommodation for young people, primarily Aboriginal and Torres Strait Islander youth 16-21 years and possibility of assisting up to 25 years of age.

**Women's Centre**

118 Charles St Aitkenvale 4775 7555

Mon, Tue, Thurs &amp; Fri 9:00am - 4.45pm

Wed 9:00am - 12.30pm

Specialist Homeless Service, Women's Health Service, Sexual Assault Support Service. No appointments required.

**DV Connect Women's Line**

24/7 State wide Telephone service 1800 811 811

Service offered to women who are experiencing domestic or family violence. Emergency transport and accommodation.

**NO INTEREST LOANS SCHEMES (NILS)**

Provides interest free loans for individuals and families on low income. Is generally for the purchase of essential household items such fridges, washing machines, televisions, beds or clothes dryers.

May also be provided to meet other essential needs such as health aids or education costs. Is not for emergency relief, bond or rent money, living expenses, or debt repayment.

**Good Shepherd**

1300 082 852

<https://goodshep.org.au/services/nils/>**OTHER RELEVANT COMMUNITY SUPPORT****Orange Sky Laundry**

3067 5800

Mobile Laundry &amp; Showers

**DV Connect Men's Line**

9 am - midnight 7 days 1800 600 636

Support for men to change their abusive behaviour, Referrals to specialist behavioural change programs, Safety planning for men experiencing abuse, Emergency transport; Information and referral options transport

**Immigrant Women's Support Service (IWSS)** 3846 3490

Multilingual support for women, children and young people from culturally and linguistically diverse backgrounds.

**Translating and Interpreting Service (TIS) ( DV connect)**

24/7 131 450

Free translating and interpreting services to support individuals who do not speak English.

Disclaimer: The Community Information Centre is committed to providing accurate information to the public based on the best information available at the time of publishing. We do not provide any guarantees, and assume no legal liability or responsibility for the accuracy, currency or completeness of the information. If an error or omission is identified, please contact the team on 07 4727 9730 or [admin@cictownsville.com.au](mailto:admin@cictownsville.com.au).