

Emergency Programs

Updated: 05.03.2025

EMERGENCY FUNDS AND FOOD

ADRA Community Pantry Townsville

127 Francis St West End 0401 945 937
Fri 7:00am - 10:30am 4770 3988
Townsville Community Pantry. Food available on Fridays for concession card holders.

Townsville Central City Mission - Uniting Church

73 Wills St Townsville City 4771 2584
Tues & Thurs 9:00am - 2:30pm
Food parcels available - contact on Tuesday or Thursday.

Northreach Baptist Church

38 Canterbury Rd Kirwan 4723 2371
Thurs 9:00am - 11:00am
Provision of food parcels.

North Townsville Community Hub (NOTCH)

52 Palm Dr Deeragun 4751 6511
Mon - Fri 9:00am - 3:30pm
Please phone first. Material assistance, food and financial assistance.

Salvation Army - Salvos Connect

49-61 Beck Dr Condon 07 3001 6288
14 Madden St Aitkenvale
(Condon) Mon & Tues 9:30am - 12:00pm
(Aitkenvale) Wed & Thurs 10:00am - 12:00pm
Material assistance inc. food, fuel. Collection from Salvos Connect sites.

St Vincent de Paul Society

Mon - Fri 8:00am - 4:00pm 1800 846 643
Home visit or Support Centre visit dependent on suburb.
Please phone first. Assistance with food, clothing, furniture
NILS loans available.

Althea Projects - Wee Care

9 First St Railway Estate 4772 4499
Mon - Fri 9:00am - 12:00pm
Please phone first. Families with dependent children - food boxes, vouchers.

Althea Projects Community Hub - Drop in Centre

46-48 Morehead St South Townsville 4772 2339
Tues & Thurs - Emergency Relief Funding Only.
Text **0427 053 664** between 9am and 11am on Monday or Wednesday. MUST include your name, address, phone number, and number of children/adults in the household. If eligible, you will be allocated a day and time to attend the Hub to collect.
Mon - Fri Breakfast 8:30am - 10:00am (No Charge)
Mon - Fri Lunch 12:30pm (Gold Coin Donation)

Upper Ross ERF Food Collective

Mon & Wed 9:00am - 11:00am 4774 0144
Text 0428 657 229
By appointment only - Residents of Condon, Rasmussen and Kelso only.
Send text messages with name, address, phone number, number of children and adults in household. Must be a full-time resident of Upper Ross. Reply text will include details of assistance.

Upper Ross Community GRO

1/43 Allambie Ln Rasmussen 4774 0144
Mon - Fri 9:00am - 4:00pm
Please phone first. Food assistance, NILS loans available.

Garbutt Community GRO

4 Hugh St Garbutt 4779 7268
Mon - Fri 9:00am - 4:00pm
Please phone first. Food assistance from Oz Harvest on Wed fortnightly basis.

CRISIS ACCOMMODATION

Althea Projects - Wee Care

9 First St Railway Estate 4772 4499
24 Hour Emergency and crisis accommodation and family support to children only 0-11 years. Food assistance for families with children, 5 days a week.

Flora House Women's Shelter

24 hours / 7days 4723 5611
Yumba Meta Limited. Crisis accommodation for women and experiencing domestic violence.

FEAT (Family Emergency Accommodation Townsville)

9 Carlton St Kirwan 4772 1450
 Mon - Fri 8.30am - 4.30pm 4772 2686
 Services for families who are homeless or at risk of homelessness. Information, advice and referral. Crisis, short and long term community housing.

Homeless Persons Information 1800 474 753

24/7 Phone access for information about housing, advice, support, practical assistance such as where to get meals, showers and clothing.

Iona House Young Women's Shelter

Mon - Fri 8.30am - 4.30pm 1300 096 203
 (or 4775 9100 B/H)
 0437 734 141 (A/H)

Provides crisis accommodation for young women 15-21 years who are homeless or at risk of becoming homeless. Provides overnight support as well as skills development to assist young women to move back into the family home (if appropriate) or onto other permanent accommodation. Provides a safe and secure living environment.

Iris Clay Hostel

261-269 Sturt St Townsville City 3151 8720
 24 hour service 4772 3649 (AH)
 Transient accommodation for people of First Nations background. Stays are limited to 3 months, no age limit but if under 18, will need a parent.

St Vincent de Paul Maria House 1800 846 643 (Option 3)

Mon - Fri 8:00am - 4:00pm
 Short-term self contained accommodation for homeless women and women with children. Referrals are accepted by phone.

St Vincent de Paul Townsville Homeless Mens' Hostel

10 Blackwood St Townsville 1800 846 643 (Option 3)
 Mon - Fri 8:00am - 4:00pm
 Centre for homeless men aged 18 yrs and over. Accommodation incl. breakfast, lunch and dinner - fee applies. Support in finding permanent accommodation.

Palm Island Community Company Womens' Service

Mango Ave Palm Island 4791 4012
 Mon - Fri 9:00am - 5:00pm
 Short term accommodation and support for women and children experiencing domestic violence on Palm Island (up to 2 weeks).

Homelessness Service Hub - Red Cross

266 Ross River Rd Aitkenvale 4795 2980
 Mon - Fri 9:00am - 5:00pm
 Supports vulnerable people who are experiencing, or at risk of homelessness, in Townsville. Facilitate access to sustainable accommodation and emergency relief by linking clients to a range of services in Townsville. Does not provide accommodation or food directly.

Sharehouse Youth Programs Inc

260 Ross River Rd Aitkenvale 4771 5346
 Mon - Fri 9:00am - 4:00pm
 Transitional and immediate accommodation for young people (15-25 years old) with accommodation options for singles, couples, young families and single parents. Mobile support available for young people who are homeless or at risk of homelessness to assist them to find or sustain long-term, sustainable accommodation.

Specialist Homelessness Services (TAHS) Youth Shelter

West End 4412 4140
 Open 24 hours 0419 632 088 (AH)

Provides crisis accommodation for all young people aged between 16-21 years of age, who are currently homeless, at risk of homelessness, couch surfing or sleeping rough. The Youth Shelter operates 24 hours a day 7 days a week supporting young people to transition into safe, secure accommodation.

Women's Centre

118 Charles St Aitkenvale 4775 7555
 Mon, Tue, Thurs & Fri 9:00am - 4.45pm
 Wed 9:00am - 12.30pm
 Specialist Homeless Service, Women's Health Service, Sexual Assault Support Service. No appointments required.

DV Connect Women's Line

24/7 State wide Telephone service 1800 811 811
 Service offered to women who are experiencing domestic or family violence. Assists through direct referral to women's shelters.

NO INTEREST LOANS SCHEMES (NILS)

Provides interest free loans for individuals and families on low income. Is generally for the purchase of essential household items such fridges, washing machines, televisions, beds or clothes dryers.

May also be provided to meet other essential needs such as health aids or education costs. Is not for emergency relief, bond or rent money, living expenses, or debt repayment.

Upper Ross Community GRO

1/43 Allambie Ln Rasmussen 4774 0144

OTHER RELEVANT COMMUNITY SUPPORT

Orange Sky Laundry 3067 5800
 Mobile Laundry & Showers