



OFFICE OF THE MAYOR

TOWNSVILLE CITY COUNCIL
ADMINISTRATION BUILDING
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WELCOME!

Congratulations on joining the community of Townsville. I trust that, like many thousands of people before you, you will our city a beautiful and enjoyable place to live and the people of our community warm and inviting.

I know the move to any new city can be exciting yet challenging. There are many people living in our city without close family support. That is why our community, sporting and cultural groups play an important role in creating community connections and new networks.

The Community Information Centre (CIC) is a one-stop shop for information on these groups and services in our city. The service is free and you are able to seek advice from local volunteers on a range of activities and services, including local events, joining community and sports groups and accessing services and publications. You will find a flyer in your pack providing the contact details for the Centre.

Information on Townsville City Council is available by:

- Visiting our website www.townsville.qld.gov.au
- Calling our Customer Service (SERVE) Centre on 13 48 10
- Emailing us enquiries@townsville.qld.gov.au
- Visiting our Customer Service (SERVE) Centre located at 103 Walker Street in the City

I also encourage you to access Townsville City Council's Disaster Dashboard (disaster.townsville.qld.gov.au) to find information on preparing and responding to extreme weather events.

Thank you for choosing to live in Townsville and becoming a part of our community.

Yours sincerely

Cr Troy Thompson

Mayor of Townsville