

Disasters - Useful Numbers

EMERGENCY INFORMATION & SERVICES	Phone	Website
Emergency Calls – Police, Fire, Ambulance	000	
State Emergency Service (SES)	13 25 00	www.qfes.qld.gov.au/
Policelink (Non life-threatening calls)	13 14 44	www.police.qld.gov.au/policelink-reporting
Queensland Ambulance Service (Non life-threatening calls)	13 12 33	
Townsville City Council	13 48 10	www.disaster.townsville.qld.gov.au
Bureau of Meteorology	1300 659 212	www.bom.gov.au
Department of Transport and Main Roads – Road closures	13 19 40	www.tmr.qld.gov.au
Townsville University Hospital	4433 1111	www.townsville.health.qld.gov.au
Veterinary Emergency Hospital	1300 528 838	www.jcuvet.com.au
NQ Wildlife Care	0414 717 374	www.nqwildlife.org.au
RSPCA	1300 264 625	www.rspcaqld.org.au
Services Australia	13 24 69	www.servicesaustralia.gov.au
Emergency Information Claims Line	1802266	
Department of Education – School Closures		www.closures.qld.edu.au
UTILITIES		
Ergon Energy	13 16 70	www.ergon.com.au
Origin Energy	1800 808 526	www.originenergy.com.au
Telstra	13 22 03	www.telstra.com.au
Optus	13 13 44	www.optus.com.au

RADIO STATIONS

ABC Local	630 AM	Hit FM	103.1 FM
Triple M	102.3 FM	Triple T	103.9 FM
Power 100	100.7 FM	4K1G	107.1 FM
Star	106.3 FM	Live FM	99.9 FM

The Community Information Centre Townsville will activate the Crisis Response Directory in the event of a declared disaster. This resource will include additional information on disaster recovery supports and services.

PERSONAL NUMBERS

My Insurance Provider _____

My GP _____

My Veterinary Clinic _____

My Neighbour/s _____