

Emergency Programs

Updated: 08/09/2023

EMERGENCY FUNDS AND FOOD

Townsville ADRA Food Pantry

127 Francis St, West End 4770 3988
Friday 7am to 10:30am 0401 945 937
Townsville Community Pantry. Food parcels available for families in crisis.

Townsville Central City Mission - Uniting Church

73 Wills St, Townsville City 4771 2584
Tuesday & Thursday 9am to 2:30pm
Food parcels available – contact by appointment. Monday and Friday appointment only. Dependent on resources available.

Northreach Baptist Church

38 Canterbury Rd, Kirwan 4723 2371
Thursday 9am to 11am
Provision of food parcels.

North Townsville Community Hub (NOTCH)

52 Palm Dr, Deeragun 4751 6511
Monday to Friday 9am to 3:30pm
Please phone first. Material assistance, food and financial assistance.

Salvation Army - Salvos Connect

49-61 Beck Dr, Condon 07 3001 6288
12 Madden St, Aitkenvale
Monday & Tuesday 9:30am to 12pm (Condon)
Wednesday & Thursday 10am to 12pm (Aitkenvale)
Material assistance inc. food, fuel. Collection from Salvos Connect sites.
riverwaysalvos@salvationarmy.org.au

St Vincent de Paul Society

Mon - Fri 8.00am - 4pm 1800 846 643
Home visit or Support Centre visit dependent on suburb.
Please phone first. Assistance with food, clothing, furniture
NILS loans available.

Althea Projects Community Hub - Drop in Centre

46-48 Morehead St South Townsville 4772 2339
Mon, Wed, Thurs, Fri 8.30am - 4pm. Tues - 8.30am - 2pm.
Breakfast - 8.30am - 10am Mon - Fri (no charge).
Lunch - 12.30pm Mon - Fri (gold coin donation)
Limited assistance - food parcels & vouchers. By appointment only. Please phone first.

Althea Projects - Wee Care

9 First St, Railway Estate 4772 4499
Mon - Fri 9am - 12pm
Please phone first 9am to 11am. Families with dependent children - food boxes, vouchers

Upper Ross ERF Food Collective

Text 0428 657 229 between 9am - 11am Mon and Wed
By appointment only - Residents of Condon, Rasmussen and Kelso only. Send text messages with name, address, phone number, number of children and adults in household. Must be a full-time resident of Upper Ross. Reply text will include details of assistance

Upper Ross Community GRO

1/43 Allambie Lane, Rasmussen 4774 0144
Mon - Fri 9am to 4pm
Please phone first. Food assistance, NILS loans available

Garbutt Community GRO

15 Lonerganne St, Garbutt 4779 7268
Mon - Fri 9am to 4pm
Please phone first.

Sharing is Caring Project Vincent

5 Daniels St, Vincent
No phone number. Just show up 24/7 and take cooked frozen meals, clothing or other items as donated from the gazebo out front of the house only. Please zip up the gazebo when you leave.
<https://www.facebook.com/groups/SICVincent>

CRISIS ACCOMMODATION

Althea Projects - Wee Care

9 First St, Railway Estate 4772 4499
24 Hour Emergency and crisis accommodation and family support to children only 0-11 years

Flora House Women's Shelter

Mon - Fri 9am to 5pm 4723 5611
Yumba Meta Limited. Crisis accommodation for women and experiencing domestic violence.

FEAT (Family Emergency Accommodation Townsville)

9 Carlton St, Kirwan 4772 1450
 Mon - Fri 8.30am to 4.30pm 4772 2686
 Services for families who are homeless or at risk of homelessness. Information, advice and referral. Crisis, short and long term community housing.

Homeless Persons Information

1800 474 753 24 hours a day, 7 days a week
 Phone access for information about housing, advice, support, practical assistance such as where to get meals, showers and clothing

Iona House Young Women's Shelter

1300 096 203 (or 4775 9100 B/H)
 0437 734 141 (A/H)
 Mon - Fri 8.30am to 4.30pm
 Provides crisis accommodation for young women 15-21 years who are homeless or at risk of becoming homeless. This service provides overnight support as well as skills development to assist young women to move back into the Family home (if appropriate) or onto other permanent accommodation. Provides a safe and secure living environment

Iris Clay Hostel

261-269 Sturt St, Townsville City 3151 8720
 24 hour service 4772 3649 (AH)
 Transient accommodation for people of First Nations background. Stays are limited to 3 months, no age limit however if under 18 will need a parent.

St Vincent de Paul Maria House

1800 846 643 (Option 3)
 Mon - Fri 8am to 4pm
 Short-term self contained accommodation for homeless women and women with children. Referrals are accepted by phone.

St Vincent de Paul Townsville Homeless Mens' Hostel

10 Blackwood St, Townsville 1800 846 643 (Option 3)
 Mon - Fri 8am to 4pm
 Centre for homeless men aged 18 yrs and over. Accommodation incl. breakfast, lunch and dinner - fee applies). Support in finding permanent accommodation.

Palm Island Community Company Womens' Service

Mango Avenue 4791 4012
 Palm Island
 Short term accommodation and support for women and children experiencing domestic violence on Palm Island (up to 2 weeks).

Homelessness Service Hub - Red Cross

266 Ross River Rd, Aitkenvale 4795 2980
 Mon - Fri 8.30am to 5pm
 Supports vulnerable people who are experiencing, or at risk of homelessness, in Townsville. Facilitate access to sustainable accommodation and emergency relief by linking clients to a range of services in Townsville. Does not provide accommodation or food directly.

Sharehouse Youth Programs Inc

260 Ross River Rd, Aitkenvale 4771 5346
 Mon - Fri 9am to 4pm
 Transitional and immediate accommodation for young people (15-25 years old) with accommodation options for singles, couples, young families and single parents. Mobile support available for young people who are homeless or at risk of homelessness to assist them to find or sustain long-term, sustainable accommodation.

Specialist Homelessness Services (TAIHS) Youth Shelter

39 Ralston St. West End 4724 3396
 Open 24 hours 0419 632 088 (AH)
 Youth shelter 24hrs/7days. Temporary accommodation for young people, primarily Aboriginal and Torres Strait Islander youth 16-21 years and possibility of assisting up to 25 years of age

Women's Centre

118 Charles St, Aitkenvale 4775 7555
 Mon, Tues, Thurs & Fri 9am to 4.45pm, Wed 9am to 12.30pm
 Specialist Homeless Service, Women's Health Service, Sexual Assault Support Service. No appointments required.

DV Connect Women's Line

1800 811 811 24 hour, 7 days a week telephone service
 State wide 24 hour, 7 days a week telephone service offered to women who are experiencing domestic or family violence. Assists through direct referral to Women's Shelters.

NO INTEREST LOANS SCHEMES (NILS)

Provides interest free loans for individuals and families on low income. Is generally for the purchase of essential household items such as fridges, washing machines, televisions, beds or clothes dryers.

May also be provided to meet other essential needs such as health aids or education costs. Is not for emergency relief, bond or rent money, living expenses, or debt repayment.

Family Emergency Accommodation Townsville

4772 1450 4772 2686 9 Carlton St Kirwan

St Vincent de Paul Society QLD

1800 846 643 (Option 4)

Upper Ross Community GRO

4774 0144 1/43 Allambie Lane, Rasmussen

OTHER RELEVANT COMMUNITY SUPPORT**Orange Sky Laundry**

3067 5800 Mobile Laundry & Showers