

Queensland Safety and Workers Compensation Services

1300 362 128

www.worksafeqld.gov.au

Provides information and services for work health and safety and workers compensation in Queensland.

SERVICES AUSTRALIA

1800 132 217

www.servicesaustralia.gov.au

307-311 Ross River Rd

Aitkenvale

Employment Services

132 850

Youth & Students

132 490

Indigenous Call Centre

1800 136 380

For Help in other languages

131 202

Older Australians Line

132 300

Disability, Sickness & Carers Line

132 717

Abstudy Line

1800 132 317

Feedback & Complainants Line

1800 132 468

Medicare Program

132 011

Child Support Services Inquiry Line

131 272

Centrelink Phone Self Service

136 240

Centrelink Reporting Line

133 276

ADVISORY & SUPPORT SERVICES

Australian Tax Office

ato.gov.au/individuals

Individual Information Line

13 28 61

Individual Self-Help

13 28 65

Fair Work Commission

1300 799 675

www.fwc.gov.au

National workplace relations tribunal with power to carry out a range of functions relating to: the safety net of minimum wages and employment conditions; enterprise bargaining; industrial action; dispute resolution; termination of employment.

Fair Work Ombudsman

13 13 94

www.fairwork.gov.au



Opening Hours

Monday – Friday, 9am – 4pm

Address

280 Flinders St, Northtown, Townsville City, QLD

Contact Us

4727 9730

cic@townsville.qld.gov.au

www.cictownsville.com.au

EMPLOYMENT

Townsville's jobseeker organisations and support.



All information current as of 3/03/2023

Work Force Australia

13 62 68

www.workforceaustralia.gov.au/individuals/coaching/providers

CoAct Connect + Busy At Work (Workforce Australia)

(07) 4058 4734

Email: Aitkenvale@busyatwork.com.au

1/282 Ross River Road, Aitkenvale

<https://coact.org.au/aitkenvale/>

QITE (Workforce Australia)

(07) 4766 8399

Email: Townsville@qite.com

Ground Floor and, level 2/77 Denham St, Townsville

<http://www.qite.com>

Designer Life (Workforce Australia)

(07) 3333 2055

Email: wfa@designerlife.com.au

2 / 199 Ingham Road, Townsville

262 Ross River Road, Aitkenvale

86 Thuringowa Drive, Thuringowa Central

<http://www.designerlife.com.au>

CoAct Connect + Community Solutions (Workforce Australia)

(07) 4440 5215

Email: TownsvilleAd min@communitysolutions.org.au

1/129 Ingham Road, West End

4/2 Kern Brothers Drive, Kirwan

<https://coact.org.au/west-end/>

Busy at Work (Transition to Work)

1800 161 335

Email: TTWTownsville@busyatwork.com.au

Unit 4 458-468 Flinders St, Townsville City

282 Ross River Rd, Aitkenvale

4/48 Thuringowa Drive, Kirwan

Access Community (Parents Next)

(07) 3412 9999

Email: acsl.gatewayofficer@ssi.org.au

Level 2, Suite F9/340 Ross River Rd, Aitkenvale

https://www.accesscommunity.org.au/parents_next

Multicultural Australia (Parents Next)

(07) 4921 2222

Email: tinac@multiculturalaustralia.org.au

25 Rendle Street, Aitkenvale

<https://www.multiculturalaustralia.org.au>

My Pathway (Parents Next)

1800 319 588

(07) 4781 2000

Email: parentsnext@mpath.com.au

254 Ross River Road, Townsville

Disability Employment Services (DES)

www.jobaccess.gov.au/find-a-provider

Helps people with disability find work and keep a job

APM Employment Services (Employment Support Service and Disability Management Service)

(07) 4755 2188

Email: aitkenvale.es@apm.net.au

Lease O, Northtown, 280 Flinders Street

Suite 5/313-315 Ross River Road, Aitkenvale

5/2 Kern Brothers Drive, Kirwan

Latitude 19 Health Magnetic Island 68 Sooning Street,

Nelly Bay

<https://apm.net.au/>

Mylestones Employment (Employment Support Service)

(07) 4771 5922

Email: myemployment@cplqld.org.au

36 Kings Road, Hyde Park QLD 4812

<http://www.mylestones.org.au>

MAX Employment

1800 603 503

Email: townsville@maxemployment.com.au

aitkenvale@maxemployment.com.au

kirwan@maxemployment.com.au

Suite 10, Ground Floor, 358 Flinders Street, Townsville

Suite F5, 336-340 Ross River Road, Aitkenvale

Shop 3 & 5 Thuringowa Centre complex 48 Thuringowa Dr,

Kirwan

<http://www.maxnetwork.com.au>

My Pathway (Employment Support Service and Disability Management Service)

1800 319 588

Email: des@mpath.com.au

Tenancy B 254 Ross River Road, Aitkenvale QLD 4814

CoAct/Community Solutions Group (Employment Support Service and Disability Management Service)

1300 621 499

Email: des.westend@communitysolutions.org.au

des.aitkenvale@communitysolutions.org.au

des.kirwan@communitysolutions.org.au

1/129 Ingham Road, West End

Suite 3, 85 Patrick Street, Aitkenvale Shop

4/2 Kern Brothers Drive, Kirwan

www.communitysolutions.org.au

STEPS Employment Solutions (Employment Support Service)

(07) 47272600

Email: aitkenvale@stepsgroup.com.au

210 Ross River Road, Aitkenvale

Website: <http://www.stepsgroup.com.au>

NQ Competitive Employment Service (Employment Support Service and Disability Management Service)

Address: 23 Casey Street, AITKENVALE

Phone number: (07) 47751113

Email: reception@nqemployment.org.au

Atwork Australia Pty Ltd (Disability Management Service)

1300 080 856

Shop 11, 45 Bundock Street, Belgian Gardens QLD 4810

Lease M, 15-23 Kokoda Street, Idalia

Ground Level, 85 Patrick Street, Aitkenvale

Shop 6, Riverway Plaza, 1219 Riverway Drive, Rasmussen

1 Kalynda Parade, Kalynda Chase Shopping Centre, Bohle Plains

Shop 9 Northside Square 12 Deeragun Road, Deeragun

Joblife Employment (Employment Support Service)

1800 319 502

Unit 2 3-5 Ramsay Street, Garbutt

5/14 Keane Street, Currajong

AimBig Employment (Disability Management Service)

1300 034 997

Email: admin@aimbigemployment.com.au

85-87 Patrick Street, Aitkenvale

Website: <http://www.aimbigemployment.com.au/>

Community Development Programme (CDP)

136 268

Provides job seekers living in remote areas with opportunities to gain local employment and skills.

National Indigenous Australians Agency

www.niaa.gov.au/indigenous-affairs/employment/cdp

Harvest Trail

1800 062 332

<http://dewr.gov.au/harvest-trail>

Australian Apprenticeship Support Network—(QLD Government)

Provides advice & support services tailored to the needs of employers and apprentices throughout the apprenticeship lifecycle.

Training 1300369935

Apprenticeship Info 1800 210 210

<https://desbt.qld.gov.au/training/apprentices/>

Registered Training Organisations

<https://www.cictownsville.com.au/learning-directory/>

See the Learning Townsville Directory for details.