

USEFUL NUMBERS – DISASTERS

Emergency – Police, Fire, Ambulance	000 (112 from mobiles if 000 fails)
ABC Radio 630 North Queensland	1300 630 222 4722 3011 www.abc.net.au/northqld
Australian Government Emergency Information Line	1800 110 841 www.disasterassist.gov.au
Bureau of Meteorology	1300 754 389– General Inquiries www.bom.gov.au
Bushfire Warnings	https://www.qfes.qld.gov.au/Current-Incidents
Centrelink	www.centrelink.gov.au
Community Information Centre	4727 9730 https://www.cictownsville.com.au/
Ergon Energy	Emergencies – 13 16 70 Faults – 13 22 96 www.ergon.com.au
Fire Brigade (Non-Life-Threatening Calls)	4796 7401
Legal Aid – Assistance With Insurance Claims	1300 651 188 www.legalaid.qld.gov.au
Lifeline – Uniting Care	13 11 15 www.unitingcare.org.au
Mater Hospital	4727 4444 https://www.matertsv.org.au/
NQ Wildlife Care	0414 717 374 www.nqwildlife.org.au
Origin Energy (Gas Leaks and Emergencies)	1800 808 526 www.originenergy.com.au
Police – Townsville Police Station	4759 9777 www.police.qld.gov.au
Queensland Government Services (e.g. Housing, Community Services) + Queensland Fire & Rescue Service	13 74 68 www.qfes.qld.gov.au
Road Reports & Closures (RACQ & Main Roads)	13 19 40 www.tmr.qld.gov.au
Red Cross – North Queensland Volunteer Services	3199 4167 www.redcross.org.au
RSPCA	4774 5130 www.rspcaqld.org.au
State Emergency Service (SES)	13 25 00 Local: 4796 9050
Telstra Faults	13 22 03
Townsville City Council (including After Hours Emergencies and Townsville Local Disaster Coordination Centre)	13 48 10 www.townsville.qld.gov.au
Triple T Community Radio – 103.9FM	4721 5333 www.triplet.com.au
Townsville University Hospital	4433 1111
Volunteer Community Recovery Coordination Group	0415 719 100
Your Insurance Provider	
Your GP	
Your Primary School	
Your High School	
Your Veterinary Clinic	
Your Neighbour	