

EMERGENCY FUNDS &/OR FOOD



Townsville ADRA Food Pantry

127 Francis Street, West End
4779 3988 or 0401 945 937
 Townsville Community Pantry
 Food parcels available for families in crisis
Friday 8.30am -10.30am

Townsville Central City Mission – Uniting Church

73 Wills Street, Townsville
4771 2584 (Please phone first)
 Food parcels available
Monday, Tuesday & Thursday 9am-2pm by appointment (dependent on resources available)

Northreach Baptist Church

38 Canterbury Road, Kirwan
4723 2371 (Please phone first)
 Provision of food parcels.
Thursdays 9.30 – 11.30am by appointment

North Townsville Community Hub (NOTCH)

52 Palm Drive, Deeragun
4751 6511 (Please phone first)
 Material assistance, food and financial assistance, flood recovery
Mon-Fri 9am-3.30pm

Salvation Army – Salvos Connect

Assessment by phone **Mon – Fri 9am – 5pm**
1300 371 288
 Material assistance, inc. food, fuel, Telstra
 Collection from Salvos Connect sites:
Monday, Tuesday 9.30am – 12.30pm
 49-61 Beck Drive, Condon
Wednesday, Thursday 10am – 12pm
 12 Madden St, Aitkenvale

St Vincent de Paul Society

Home visit or Support Centre visit dependent on suburb
1800 846 643 Help Line (please phone first)
 Assistance with food, clothing, furniture, NILS loans available.
Monday to Friday 8.30am - 12.30pm

Althea Projects – Townsville Drop In Centre

46-48 Morehead St, South Townsville
4772 2339 (please phone first)
 Limited assistance – food parcels & vouchers
Monday – Friday 8.30am – 2pm
Breakfast – 8.30am Mon – Fri (no charge)
Lunch – 12.30pm Mon – Fri (gold coin donation)

Althea Projects – Wee Care

9 First St, Railway Estate
4772 4499 (please phone first 9 – 11am)
 Families with dependent children – food boxes, vouchers
Monday, Wednesday, Friday 9am – 12pm

Upper Ross ERF Food Collective

BY APPOINTMENT ONLY- RESIDENTS OF CONDON, RASMUSSEN AND KELSO ONLY
Text 0448 106 024
 Send text message with name, address, phone number, number of children and adults in household.
MUST be full-time resident of Upper Ross.
Txt between Fri 4.30pm – Tues 12pm
 Reply text will include details of assistance

Upper Ross Community GRO

1/43 Allambie Lane, Rasmussen
4774 0144 (Please phone first)
 Food assistance; NILS loans available
Mon – Fri 9am – 4pm

Garbutt Community GRO

15 Lonerganne St, Garbutt
4779 7268 (Please phone first)
 Meals available for collection(\$3); Tuesday - bread
Mon – Fri 9am – 4pm



EMERGENCY PROGRAMS

Funds, Food, NILS & Crisis Accommodation Townsville



Information on Emergency Programs located in the Townsville area.
 Please note that most services will require contact and a booking prior as walk-ins may not be accepted

For more information on these and other services:

Community Information Centre
 280 Flinders Street TOWNSVILLE

Phone: 4727 9730
 Email: cic@townsville.qld.gov.au
 Facebook: www.facebook.com/CICTownsville

Community Directory: www.cictownsville.com.au

Updated 6/1/2020

Althea Projects 4772 4499
9 First St, Railway Estate
Emergency 24-hour/5 days
Emergency and crisis accommodation and family support to children 0-11

FEAT (Family Emergency Accommodation Townsville) 4772 1450 / 4772 2686
9 Carlton Street, Kirwan
Services for families who are homeless or at risk of homelessness. Information, advice and referral. Crisis, short and long term community housing.
Monday to Friday 9:00am - 4:30pm

Flora House Women's Shelter 4723 5611
Yumba Meta Housing Association Limited
Crisis accommodation for women and children experiencing domestic violence.
Monday to Friday 9am - 5pm

Homelessness Service Hub - Red Cross 4795 2980
296 Ross River Rd, Aitkenvale
Supports Vulnerable people who are experiencing, or at risk of homelessness, in Townsville. Facilitate access to sustainable accommodation and emergency relief by linking clients to a range of services in Townsville. Does not provide accommodation or food directly
Monday to Friday 8.30am - 5pm

Homeless Persons Information 1800 474 753
Phone access for information about housing, advice, support, practical assistance such as where to get meals, showers and clothing. 24 hours a day, 7 days a week.

Iona House Young Women's Shelter 4775 9100 (B/H) 4773 6202 (A/H)
Provides crisis accommodation for young women 16-21 years who are homeless or at risk of becoming homeless. Provides a safe and secure living environment for young women to learn independent living skills.
Monday to Friday 8:30am - 4.00pm

Iris Clay Hostel 3151 8720
261-269 Sturt St, Townsville
Transient accommodation for people of Aboriginal and Torres Strait Islander background. Stays are limited to 3 months.
Ages 18-25 yrs and families.
24 hour service.

OZCARE Maria House 1800 692 273
53 Mooney Street, Gulliver
Short-term self contained accommodation for homeless women and women with children..
Referrals are accepted by phone, walk-ins to the Ozcare Townsville office, or by online referral.
Monday to Friday 8am - 5pm

OZCARE Townsville Homeless Mens' Hostel 1800 692 273
10 Blackwood Street, Townsville
Centre for homeless men aged 18 yrs and over. Accommodation incl. breakfast, lunch and dinner—fee applies).
Support in finding permanent accommodation.

Palm Island Community Company Womens' Service 4791 4010
Mango Avenue, Palm Island
Short term accommodation and support for women and children experiencing domestic violence on Palm Island (up to 2 weeks).

Sharehouse Youth Programs Inc
296 Ross River Rd., Aitkenvale
4771 5346
Transitional and Immediate accommodation for young people (16 – 25 years old) with accommodation options for singles, couples, young families and single parents. Mobile support available for young people who are homeless or at risk of homelessness to assist them to find or sustain long-term, sustainable accommodation.
Monday to Friday 9am-4pm

Specialist Homelessness Services (TAIHS)
Youth Shelter 24hrs / 7 days 4721 6691
39 Ralston Street, West End
Temporary accommodation for young people, primarily Aboriginal and Torres Strait Islander youth 16-18 years.
Office Hours: 8:30am-5pm

Women's Centre 4775 7555
NQ Combined Women's Services
118 Charles Street, Aitkenvale
Specialist Homeless service and drop-in centre for women and children.
Mon, Tues, Thurs & Fri 9am-4:45pm Wed 9am-12:30pm

SUPPORTED BY



NO INTEREST LOANS SCHEMES (NILS)

Provides interest free loans for individuals and families on low income. Is generally for the purchase of essential household items such as fridges, washing machines, televisions, beds or clothes dryers. May also be provided to meet other essential needs such as health aids or education costs. Is not for emergency relief, bond or rent money, living expenses, or debt repayment.

Family Emergency Accommodation Townsville
9 Carlton St, Kirwan
4772 2686 or 4772 1450

St Vincent De Paul Society Qld
1800 846 643

Select option 1 when calling

Upper Ross Community GRO
1/43 Allambie Lane, Rasmussen
4774 0144

OTHER RELEVANT COMMUNITY SUPPORT

Orange Sky Laundry
Mobile laundry & showers
3067 5800

Currently paused due to Covid-19

Women's Centre
118 Charles Street, Aitkenvale
4775 7555
Women & Children only

Updated 6/11/20

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