

## USEFUL NUMBERS - DISASTERS

Emergency – Police, Fire and Ambulance	000 (112 – from mobiles if 000 fails)
ABC Radio 630 North Queensland	1300 630 222 4722 3011 <a href="http://www.abc.net.au/northqld">www.abc.net.au/northqld</a>
Australian Govt Emergency Information Line	180 2266 <a href="http://www.disasterassist.gov.au">www.disasterassist.gov.au</a>
Bureau of Meteorology	4779 5999– field meteorological office 1300 659 212 – cyclone warnings <a href="http://www.bom.gov.au">www.bom.gov.au</a>
Bushfire Warnings	000 <a href="http://www.ruralfire.qld.gov.au">www.ruralfire.qld.gov.au</a>
Centrelink	Will be announced at the time of disaster <a href="http://www.centrelink.gov.au">www.centrelink.gov.au</a>
Community Information Centre	4727 9730 <a href="mailto:cic@townsville.qld.gov.au">cic@townsville.qld.gov.au</a>
Ergon Energy	Emergencies 13 16 70 Faults 13 22 96 <a href="http://www.ergon.com.au">www.ergon.com.au</a>
Fire Brigade (Non-Life-Threatening Calls)	4729 9135 (South Townsville Station)
Legal Aid – assistance with insurance claims	1300 651 188 <a href="http://www.legalaid.qld.gov.au">www.legalaid.qld.gov.au</a>
Lifeline –Uniting Care	13 11 14 <a href="http://www.uccommunity.org.au">www.uccommunity.org.au</a>
Mater Hospital (Pimlico & Hyde Park)	4727 4444
NQ Wildlife Care	0414 717 374 <a href="http://www.ngwildlife.org.au">www.ngwildlife.org.au</a>
Origin Energy (Gas Leaks & Emergencies Only)	1800 808 526 <a href="http://www.originenergy.com.au">www.originenergy.com.au</a>
Police – Townsville Police Station	4759 9777 <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>
Police Link (non-urgent contact)	13 14 44
Queensland Government Services (e.g. Housing, Community Services)	13 74 68
Queensland Fire & Rescue Service – Nthn Region	13 74 68 <a href="http://www.qfes.qld.gov.au">www.qfes.qld.gov.au</a>
Road Reports & Closures (RACQ & Main Roads)	13 19 40 <a href="http://www.tmr.qld.gov.au">www.tmr.qld.gov.au</a>
Red Cross – Nth Qld Volunteer Services	4753 0600 <a href="http://www.redcross.org.au">www.redcross.org.au</a>
RSPCA	3426 9999 <a href="http://www.rspcaqld.org.au">www.rspcaqld.org.au</a>
State Emergency Service (SES)	13 25 00 <a href="http://www.emergency.qld.gov.au/ses">www.emergency.qld.gov.au/ses</a>
Telstra Faults	13 22 03
Townsville City Council	13 48 10 <a href="http://www.townsville.qld.gov.au">www.townsville.qld.gov.au</a>
Townsville City Council – After Hours Emergencies	13 48 10
Townsville Local Disaster Coordination Centre	1800 738 541 <a href="http://www.townsville.qld.gov.au">www.townsville.qld.gov.au</a>
Triple T Community Radio – 103.9FM	4721 5333 <a href="http://www.triplet.com.au">www.triplet.com.au</a>
Townsville Hospital	4433 1111 <a href="http://www.health.qld.gov.au/townsville">www.health.qld.gov.au/townsville</a>
Volunteer Community Recovery Coordination Group – Pre & Post Disaster Volunteering	0415 719 100
Your Insurance Provider	
Your local GP	
Your local Primary School	
Your local High School	
Your local Veterinary Clinic	
Your Neighbour	
Your Neighbour	

Ring Community Information Centre 4727 9730 for other services not included here.