



OFFICE OF THE MAYOR >>

TOWNSVILLE CITY COUNCIL
ADMINISTRATION BUILDING
103 WALKER STREET

PO BOX 1268, TOWNSVILLE
QUEENSLAND 4810

TELEPHONE >> 13 4810
FACSIMILE >> 07 4727 9050

enquiries@townsville.qld.gov.au
www.townsville.qld.gov.au

Welcome!

Congratulations on joining the community of Townsville. I trust that, like many thousands of people before you, you will find Townsville a beautiful and enjoyable place to live and the people of our community warm and inviting.

I know that the move to any new city can be exciting yet challenging. There are many people living in our city without close family support. That is why our community, sporting and cultural groups play an important role in creating community connections and new networks.

The Community Information Centre (CIC) is a one-stop shop for information on these groups and services in our city. The service is free and you are able to seek advice from local volunteers on a range of activities and services, including local events, joining community and sports groups and accessing services and publications. You will find a flyer in your pack providing the contact details for the Centre.

Information on Townsville City Council is available by:

- Visiting <https://www.townsville.qld.gov.au/about-council/contact-council> for contact options
- Visiting council's home page <https://www.townsville.qld.gov.au/>
- Phoning the Customer Service Centre on 13 4810
- Emailing enquiries@townsville.qld.gov.au
- Visiting the Customer Service Centres located at:
 - 103 Walker Street in the City and
 - 86 Thuringowa Drive, Thuringowa Central

I also encourage you to access Townsville City Council's dashboards to find information on preparing and responding to extreme weather events, details about the city and council facilities and services. The dashboards can be found at <https://dashboards.townsville.qld.gov.au/>

Thank you for choosing to live in Townsville and becoming a part of our community.

Yours sincerely

Cr Jenny Hill
Mayor of Townsville